

# QuickBooks for Windows Conversion Instructions

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*QuickBooks for Windows*

*Direct Connect to Web Connect*

## Introduction

As **United American Bank** completes its system conversion to **Heritage Bank of Commerce**, you will need to modify your QuickBooks settings to ensure the smooth transition of your data. Please reference the dates next to each task as this information is time sensitive. To complete these instructions, you will need your User ID and Password for the **United American Bank** and **Heritage Bank of Commerce** websites.

It is important that you perform the following instructions exactly as described and in the order presented. If you do not, your service may stop functioning properly. This conversion should take 15–30 minutes.

## Documentation and Procedures

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### Task 1: Conversion Preparation

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1. Backup your data file. For instructions to back up your data file, choose **Help menu > QuickBooks Help**. Search for **Back Up** and follow the instructions.
2. Download the latest QuickBooks update. For instructions to download an update, choose **Help menu > QuickBooks Help**. Search for **Update QuickBooks**, then select **Update QuickBooks** and follow the instructions.

**NOTE:** If multiple computers do not use the same QuickBooks data file, skip step 3. QuickBooks activities such as **Online Banking** cannot be performed in multi-user mode because of the way the activities interact with a company data file.

3. Switch to single user mode. For instructions to switch to single user mode, choose **Help menu > QuickBooks Help**. Search for **Switch to Single User Mode** and follow the instructions.

**NOTE:** If you are not using Classic Mode (Register Mode), enable it for the conversion. You can change it back after the conversion is complete.

4. Enable Classic Mode (Register Mode).
5. For instructions to enable Classic Mode (Register Mode), choose **Help menu > QuickBooks Help**. Search for **Banking Feed Modes**, then select **Bank Feed Modes overview**, and follow the instructions.

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**Task 2:** Connect to *United American Bank* for a final download by **06/08/2018**

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1. Choose **Banking** menu > **Bank Feeds** > **Bank Feeds Center**.
2. Choose *United American Bank* from the **Financial Institution** dropdown.
3. Click **Send/Receive**.
4. Enter credentials (if required) and click **OK**.
5. Repeat steps 1 – 4 for each account with *United American Bank*.

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**Task 3:** Match Downloaded Transactions

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If new transactions were received from your connection, accept all new transactions into the appropriate registers.

If you need assistance matching transactions, choose **Help menu > QuickBooks Help**. Search for **Matching Transactions** and follow the instructions.

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**Task 4:** Deactivate Your Account(s) at *United American Bank* on or after **06/11/2018**

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**NOTE:** All transactions must be matched or added to the register prior to deactivating your account(s).

1. Choose **Lists** menu > **Chart of Accounts**.
2. Select the account you want to deactivate.
3. Choose **Edit** menu > **Edit Account**.
4. Click on the **Bank Feed Settings** tab in the Edit Account window.
5. Select **Deactivate All Online Services** and click **Save & Close**.
6. Click **OK** for any dialog boxes that may appear with the deactivation.
7. Repeat steps 2 – 6 for each account at *United American Bank*.
8. Backup your data file.

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**Task 5:** Re-activate Your Account(s) at *Heritage Bank of Commerce* on or after **06/11/2018**

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1. Log in to <https://www.heritagebankofcommerce.bank/> and download your QuickBooks Web Connect file.
2. Click **File > Utilities > Import > Web Connect Files**.

**IMPORTANT:** Take note of the date you last had a successful connection. If you have overlapping dates in the web-connect process, you may end up with duplicate transactions.

3. If prompted for connectivity type, select **Web Connect**.
4. Link your bank account with the existing QuickBooks account and click **Continue**.

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**Task 6:** Re-enable Express Mode (if necessary)

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**NOTE:** If you prefer Classic Mode (Register Mode), you are finished with your conversion. If you use Express Mode for online banking, you may now re-enable the mode.

For instructions to enable Express Mode, choose **Help > QuickBooks Help**. Search for **Banking Feed Modes**, then select **Bank Feed Modes overview**, and follow the instructions.

*Thank you for making these important changes!*