

Mint Conversion Information

Mint.com (V40)

Introduction

As Heritage Bank of Commerce completes its **10/15/2019** system conversion, Mint aggregation services will be interrupted for up to five business days. Please wait until **10/22/2019** or later, to connect to Mint.

NOTE: You will be able to access online banking information by directly logging into your financial institution website during the interrupted time.

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Mint.com data is stored on Intuit cloud servers. Data is updated with every change and cannot restore data to a previous point in time.

For a successful account update, do not login into Mint.com for **Heritage Bank of Commerce - Comm** until **10/22/2019** or later.

During the week of October 15, the Mint.com server will automatically make the system conversion for your activated accounts. If you login into Mint.com during this time, you may see duplicate accounts or an error displayed. Please do not attempt to change the status or make any changes in Mint.com during this time. After **10/22/2019**, the accounts should reconcile showing your transaction history available.

In the event that your accounts do not display current transactions after **10/22/2019**, you may log back into Mint.com and click refresh to update the account. After the download completes, click the Transactions tab to view up to 90 days of transaction history.

Thank you for your patience during these changes!